

Privacy Statement of Transferendi b.v.

We, Transferendi b.v., attach great importance to the proper management of your privacy-sensitive data.

We therefore carefully process and secure personal data and handle your (personal) data with due care and adhere to the relevant laws and regulations. In this Privacy Statement, we explain which personal data we process and for what purpose you can provide your personal data to us.

Purpose of collecting and processing personal data

Personal data and that of third parties may be provided to us to issue a quotation for our interpreting and translation services and/or for the performance of our services.

Your personal data will only be used for the purposes for which you have given us your consent. These purposes may include:

- sending emails;
- conducting market research;
- performing services;
- informing you about new services;
- inviting you to meetings.

If you do not wish to make use of some services, or only wish to do so to a limited extent, you can withdraw your consent. You can withdraw your consent by unsubscribing by clicking the unsubscribe button or by sending an email with the subject “withdrawal of consent” to our general email address info@transferendi.nl.

Security of personal data

Specific privacy requirements apply to our employees and freelancers for the security of your personal data. They must sign a confidentiality clause before commencing their employment or starting their contract.

In addition, the security of your personal data is further ensured by applying the principle of need to know in the execution of a service and granting access to your personal data only to those persons who actually work on your request.

Employees and freelancers are also obliged to report any (potential) loss of personal data (a data breach) as soon as possible.



Your personal data are secured in writing as well as digitally in accordance with the minimum legal requirements. In addition, your personal data will not be kept longer than necessary, unless there is a legal obligation to keep these personal data longer.

When your personal data is no longer required, your personal data will be destroyed or returned. The choice is yours. You must indicate your choice on the form “Request of Data Subject for Access/Rectification/Correction/Erasure or Data Portability”. If you have not indicated a choice, your data will be automatically destroyed after the retention period.

Your rights under the GDPR (General Data Protection Regulation)

You can exercise your rights as a data subject under the GDPR by completing the form “Rights of Data Subject”. You have the following rights under the GDPR:

- the right to access your personal data;
- the right to erasure (“right to be forgotten”);
- the right to rectification or restricted use of the collected and processed data;
- the right to data portability.

We will process your requests within the legal period and use the legal options to grant or deny your request(s). If your request is denied, we will substantiate this decision. Depending on the time and effort, a small fee may be charged to cover administrative costs.

Visit to our website

When you visit our web pages, the following data are automatically stored and processed in a protocol for service purposes: date and time of the visit, URL of the relevant page, browser used (user agent), success or failure of the page access (status of page access), size of data received and sent and runtime.

The processing of these data is necessary for technical reasons to make the service available; the data can also be used to compile internal system and usage statistics.

However, this does not concern data that can be traced back to specific persons. In so far as statistics are compiled in order to design the web page according to user requirements, pseudonyms are used for this.

Cookies are occasionally used when visiting these web pages. Cookies are stored in your browser to increase the quality of our services. The cookies we use are so-called “session cookies”, which automatically lose their validity after you close your browser and are deleted depending on the method set in your browser settings. You can generally prevent the use of cookies in your browser settings. However, this may limit the functionality of the web pages.



Loss of your personal data

Transferendi b.v. has taken measures to limit any (potential) loss of personal data (a data breach) to an absolute minimum. If, despite all measures taken, a data breach should nevertheless occur, where your personal data have been lost and serious damage to your privacy is to be expected, we will inform you immediately.

Data Protection Officer

We do our utmost to properly implement these regulations. If you nevertheless feel that this Privacy Statement is not or insufficiently complied with in practice, you can submit your complaint to our Data Protection Officer. The Data Protection Officer at Transferendi b.v. is: Mrs. Monique Voerknecht, m.voerknecht@transferendi.nl

Dutch Data Protection Authority (Autoriteit Persoonsgegevens)

Should you be dissatisfied with the way we handle your complaint, please contact the Dutch Data Protection Authority (Autoriteit Persoonsgegevens) www.autoriteitpersoonsgegevens.nl

Transferendi b.v. reserves the right to adjust this Privacy Statement to the latest developments related to the GDPR. You will find the most current version of the Privacy Statement on our website.

Transferendi b.v.
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info@transferendi.co.uk

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